WHAT IS THE VALUE THAT PUBLIC HEALTH CAN BRING TO THE BUSINESS SECTOR - TRANSLATION!

May 18, 2016

 \bigcirc

Cara McNulty, DPA Target - Senior Director of Population Health & Wellness





Fluoridation of Drinking Water







Immunizations



Safer & Healthier Foods



Public health goal

Protect and improve the health of people and the communities where they live, learn, work & play through promotion of healthy lifestyles, research for disease & injury, prevention, and detection and control of infectious disease.

- Social Ecological Model
- Health Belief Model
- Social Cognitive Theory
- Transtheoretical Model







Our mission is to make Target your preferred shopping destination in all channels by delivering outstanding value, continuous innovation and exceptional guest experiences by consistently to fulfill our Expect More. Pay Less.® brand promise.

We fulfill the needs and fuel the potential of our guests.

Retailer goal

Sell consumer goods and services to customers through multiple channels of distribution to earn a profit by ensuring employee performance, pleasing customers, and aiming to add to each sale.





Two worlds meet

The art of public health translation



Intervention

Epidemic

Common public health terms that business does not know

Determinants of Health

Health Disparities

Prevalence

Vectors

Behavioral Risk Factors

Surveillance





EBIT



Margin

Common business terms that public health does not know

Brand Equity B2C, B2B Channel Conflicts

Differentiate

Lift in Revenue



 Obese individuals spend about 36% more than average-sized people on health services and 77% more on medications

Health Care Costs

Productivity

 Smokers have about 7 more sick days per year than non-smokers

uals 6% a d hth 7% Y**S** Apsenteeism n

Care

Jse of Health

Morale/Loyalt

days per year than non-smokers

 Unhealthy workers have a much greater risk of experiencing more reduced productivity days on the job • Healthy lifestyle can prevent 40% cancers-smoking, unhealthy eating, alcohol, and obesity

Employers need help

- Rising health care costs
- Absent employees
- Reduced productivity
- Worker's compensation claims
 increase
- Evolving landscape of health care

- Obese employees file twice the number of workers' compensation claims
- Low employee morale is linked to stress, low engagement, and lack of physical exercise and health issues





Target's approach to Health & Wellness

Bringing public health into an employer











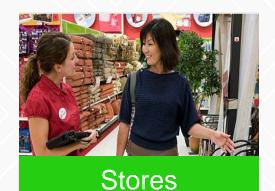


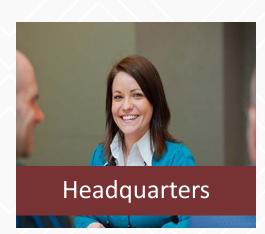
Who is Target?

- 2nd largest General Merchandiser
- 1,793 stores in the United States
- 38 distribution centers in the United States
- \$70+ billion in annual sales
- 5% Give Back program = 4 million a week
- Online business at target.com
- Cartwheel









Who Makes the Target team?

- 341k+ team members across stores, distribution centers and headquarters (US & India)
 - Target team members live or work in all **50** states





For starters, <u>wellness</u> is unique because it connects business value and social value

Our aspiration

Improve the health of the nation by making wellness the way of life



Business impact



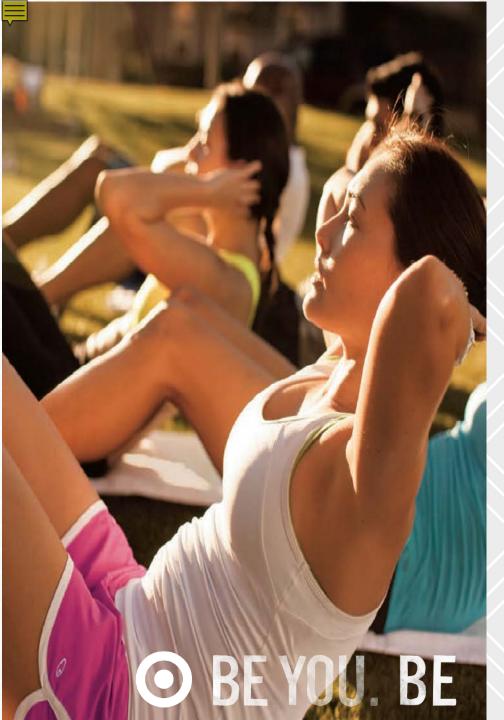






How

- 1. Make wellness the default
- 2. Inspire progress over perfection
- 3. Leverage our breadth
- 4. Build momentum through team members
- 5. Use collective scale for good



Commitment to building strong, healthy & safe communities starts with our team

Long-term goals:

- Improve the health of all team members
- Invest in our greatest asset to leverage our team members as wellness advocates

To achieve success, we're committed to:

- Creating a culture of wellness that supports all Target team members along their health journey
- Making healthy choices the default choice for all Target team members by influencing policy, improving the environment in which they live & work, and impacting system improvements
- Becoming an employer of choice by improving brand reputation as a company of wellness



- Culture of Wellness Onsite Biometrics • Onsite Flu Shots
 - Preventive Care
 - Health Well-being Rewards
 - Rally Wellness Platform
 - Mental Well-being
 - Weight Management
 - Tobacco Cessation Program
 - Health Well-being Centers
 - Executive Health

- Healthy Eating
- Wellness Discount

ke Healthy Choice the Default Choice

Make Healthy

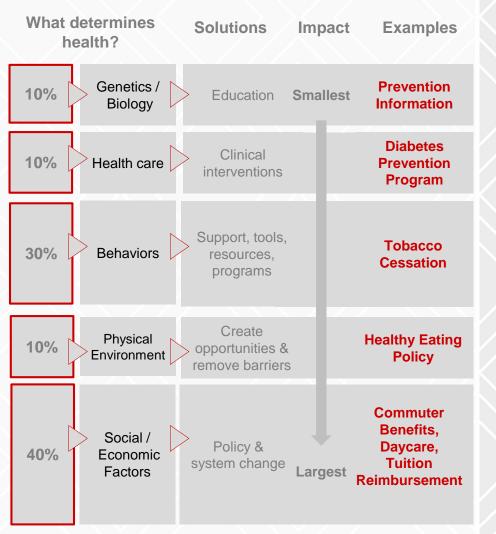
- Active Living
- Tobacco Free **Policies**

- Employer of Choice • Tuition Reimbursement Perks &
 - Discounts

Target's approach: comprehensive solutions

We can influence and improve ALL team member wellness by focusing on solutions for prevention, intervention, healthy behaviors and access to high quality care





Target's approach: determinants of health

When choosing solutions we look to systematically address each factor that can affect health and focus on solutions that will have the most impact



People who are active and who exercise regularly aend to be much more productive at work. Once you start working out, you'll experience less stress in every part of your life.



Save an additional

And veggles, Simply Balanced and C9 at Target Stores and Target.com For runners who look for stimulus from their environment, music can boost running performance by up to 15%! Pump the tunes to get over the finish line more quickly!



Females account for 10.7 million finishers nationwide in 2014, according to Running USA.





Using a smaller plate helps you eat less! Eating on a white plate makes foods look more colorful and appetizing.



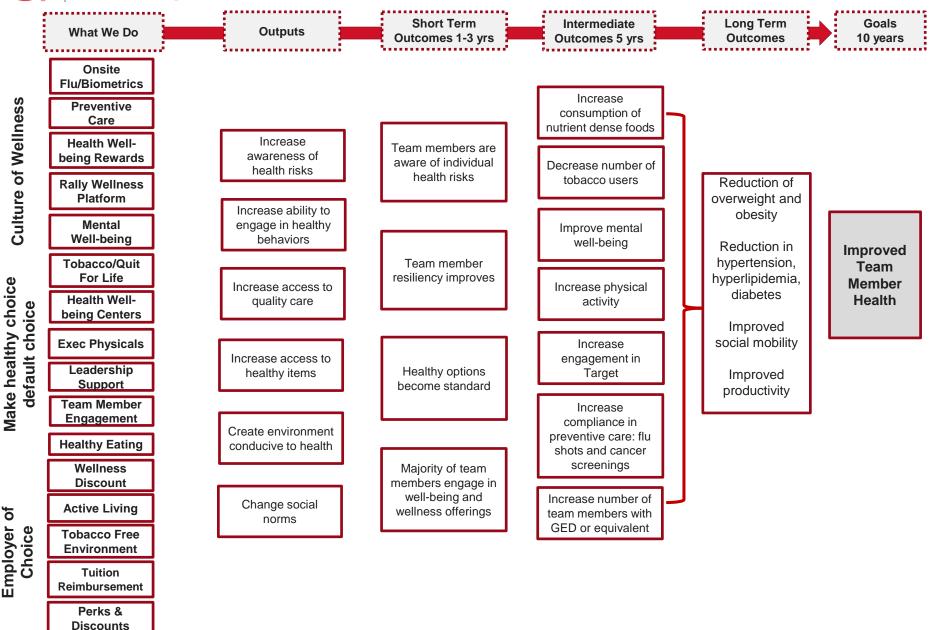
Save an additional 20% on fresh and frozen fruits and veggles, Simply Balanced and C9 at Target

Stores and Target.com

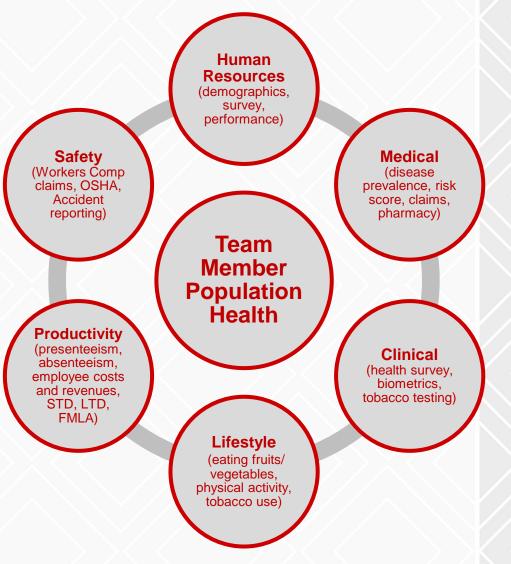
Those cute little bagged carrots in the grocery store aren't baby veggles. They're cut from fullgrown varieties that are sweeter and thinner than traditional carrots. Aside from being convenient, they're vitamin-rich like the full-sized varieties. Potassium helps strengthen our muscles and control our blood pressure. Bananas are high in it, but potatoes have more potassium than bananas, they don't have any fat, and are a good source of vitamins and iron, too.



Our solutions focus on all team members and drive outcomes that align with the health continuum







Target's approach: measurement & evaluation

By leveraging enterprise and national data, we evaluate solutions and track our efforts to improve team member population health

\bigcirc

Culture of Wellness

- Team members are healthier
- Health care costs decrease
- Productivity and performance improves worker performance
- Organizational support increases

Making Healthy Choice the Default Choice

 Barriers are reduced to healthy behaviors - team members make healthy decisions

Employer of Choice

- Team members choose Target
- Team member satisfaction with solutions

What does success look like

To shape how we develop a culture of health, make the healthy choice the default choice and attract the best talent







- Assist to develop comprehensive worksite wellness
- Healthy food environment (vending, cafeteria, catering)
- Active living environment (walking, biking, onsite facilities, flexible spending)
- Tobacco-free policies (cessation programs)
- Convene stakeholder groups and invite employers to the table early on
- Make CSR connection (community wellbeing)
- Collaborate on linking local resources to health plan/employer sponsored programs
- Assist with assessments for employers





Be translators

- Understand the issues
- Learn the corporate language
- Partner before you have an ask for favor, money or support
- Bring your expertise & skills to the employer population





Thank you