

Site Visits Schedule: Round 2

Date	Event	State	Description/Purpose
1/26/10	Site Visit	South Carolina (Greenville)	<p>This site visit will address three broad areas:</p> <ol style="list-style-type: none"> 1. General Quality Improvement work in SC: we plan on presenting: our Lean Six Sigma efforts; activities centered around Patient Flow Analysis (PFA) work in our Family Planning clinics; the RWJF funded grant evaluating QI and PFA work; and QI work related to our performance management system. 2. Voluntary Accreditation related activities: we plan on discussing and presenting work around: Accreditation prerequisites (community assessment, community health improvement planning and strategic planning); and our Home Health program accreditation process. 3. MLC-3 ongoing work: we will present follow-up work related to our first collaborative (Tobacco Use screening in our major clinic operations), including full statewide deployment by July 2010; and our plans and work related to our second collaborative (increasing Prenatal Care access)
1/28/10	Site Visit	Minnesota (Minneapolis/ St. Paul)	<p>The Site Visit will be focused on statewide efforts to 1) integrate quality improvement into the framework of the Minnesota public health system and 2) use quality improvement methods to strengthen our infrastructure and practice in a way that will position both MDH and local health departments to be ready for accreditation. Participants will learn how public health agencies in Minnesota are using quality improvement to enhance capacity for activities such as agency-wide performance management, comprehensive assessment and planning, and obesity prevention. The day will include opportunities for sharing successes and lessons learned and for exploring future directions.</p> <p>Begin your visit on January 27 with a trip to the St Paul Winter Carnival! Go ice skating, watch broom ball, see the ice sculptures, and learn how Minnesotans celebrate the joys of winter. See http://www.winter-carnival.com/ for more information.</p>
2/10/10	Site Visit	Iowa (Des Moines)	<p>During the Iowa MLC site visit, participants will have the opportunity to:</p> <ul style="list-style-type: none"> • Learn about Iowa's readiness for accreditation at the state and local levels • Learn about the activities that are being conducted to implement the Public Health Modernization Act • Discuss big QI vs. little QI and how each fits into the public

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			<p>health system; and</p> <ul style="list-style-type: none"> Learn more about MLC mini-collaboratives and other QI initiatives in Iowa. <p>Iowa will be holding a meeting of the Public Health Evaluation Committee on February 11th (the day after the site visit). Attendees are more than welcome to attend the meeting if they are interested</p>
2/18/10	Site Visit	Wisconsin (Wausau)	<p>Wisconsin will have two tracks for the combined project meeting/ site visit - to accommodate both our freshman and sophomore agency partners.</p> <ol style="list-style-type: none"> The focus for the freshmen will be on how to organize to address the results of their recently completed (using the workbook WI developed based on the PHAB standards and NACCHO's scoring matrix) agency self assessment. The focus for the sophomore group will be on how to specifically address domains 9 and 10* through QI and other measures. We will address how agencies can strengthen these elements using QI and other policy or program strategies. Other topics will include how to communicate the essential services as the purpose for governmental public health; a review of QI affinity group project progress; national QI and accreditation update from the site visit team
2/25/10 (2/26/10)	Site Visit Collaborative Meeting	Florida (Tallahassee)	<p>During the site visit, state and local representatives from the Florida Department of Health will review key successes and lessons learned from the Central Office Performance Improvement pilot process, review planned initiatives for national accreditation preparation, discuss state and local participation in the national public health accreditation beta test including successes, challenges and identified gaps, and learn about the various Multi-County Learning Collaborative (MCLC) projects targeting childhood overweight and obesity currently being conducted in nine Florida counties.</p> <p>On the following day (2/26/10), the MCLC members will meet face to face and receive training. Site visit attendees are welcome to attend the training as well.</p>

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<p>3/2/10 (3/3/10)</p>	<p>Site Visit (Collaborative Meeting)</p>	<p>New Jersey (Trenton)</p>	<p>The NJ Site visit will take place over a period over two days, March 2nd and 3rd. Day one (10:00 am – 3:00 pm) will include an overview of activities thus far, and plans for the upcoming year, and day two (9:00? am – 4:00 pm) will be a learning session for our new group of mini-collaboratives.</p> <p>Site Visit – Day 1:</p> <ul style="list-style-type: none"> • Description of overall NJCEPH activities since last site visit in March 2008 • Overview of successes, challenges and lessons learned • A final update of the completed activities of NJ’s ‘round one’ mini-collaboratives, with brief presentations (including storyboards) by members • Brief updates by representatives of ‘round two’ mini-collaboratives, describing anticipated projects and goals • Engage National Partners in dialog on project goals/objectives/activities <p>Learning Session - Day 2</p> <ul style="list-style-type: none"> • This session will focus on how to establish performance measures for a health department's daily work activities, and use them as a measure for achieving targets and improving customer service. Session will be facilitated by Michele Ferguson with The Novak Consulting Group.
<p>3/11/10</p>	<p>Site Visit</p>	<p>Indiana (Lafayette)</p>	<p>The primary objective of the Indiana Year 2 Site Visit is to share the quality improvement (QI) work of Indiana’s mini-collaboratives and to discuss the progress and findings to date of the work completed. A mid-day poster session will highlight other ongoing public health QI initiatives from across the state and at the Indiana State Department of Health. Afternoon breakout groups are intended to provide an opportunity for national and Indiana MLC3 partners to engage in discussion of critical public health issues related to preparing for national public health accreditation.</p> <p>The Site Visit Meeting will be held Thursday, March 11th, 2010, 8:30 am to 3:30 pm in the Beck Agricultural Center at Purdue University. The morning will include mini-collaborative presentations focusing on public health workforce development, state health improvement planning, and improving infant birth/death record reporting processes. The afternoon</p>

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			<p>session will offer Indiana MLC3 partners and our national partners the opportunity to engage in breakout sessions on critical public health issues surrounding quality improvement and accreditation.</p>
<p>3/26/10</p>	<p>Site Visit</p>	<p>Kansas (Topeka)</p>	<p>This Site Visit will occur over two days: the actual site visit meeting will occur on the second day, March 26th, and the day before, March 25th, is optional to site visit attendees and will be a Learning Session #1 for their collaborative.</p> <p>The Kansas Site Visit will focus on:</p> <ol style="list-style-type: none"> 1. Two members from each team will attend the site visit and share their experience and progress up-to-date. Demonstration of the new Kansas dashboard system - “e QIPM”. The system incorporates logic models as the strategy map for linking various dashboards to visually communicate resource metrics, output metrics, and outcomes metrics. e QIPM utilizes a software product called iDashboards to develop dashboards from a variety of data sources, including spreadsheets. To support our regionalization efforts in Kansas, the performance management system provides regional performance indicators. Regions can then drill down to county level data within the system. 2. A quick demo of the County Health Ranking Web application. 3. A discussion about regional cooperation and accreditation with the Kansas Project Management Team. <ol style="list-style-type: none"> a. A short briefing on the Accreditation Pilot process (Speakers: Kansas Department of State and Environment (KDHE) and one or more of the local health department participants) 4. A discussion about Kansas efforts to inform policymakers (Kansas Association of Local Health Departments). <p>The Kansas Second Mini-Collaborative First Learning Session: Site visitors are invited to participate in learning session that takes place on the day before the site visit (May 25th). This session will include the following components:</p> <ul style="list-style-type: none"> • Introduction to the Multi State Learning Collaborative project • Introduction to the Kansas Collaborative on community health assessment

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3/30/10	Site Visit	Oklahoma (Oklahoma City)	<p>The main purpose of Oklahoma’s site visit is to:</p> <ol style="list-style-type: none"> 1. Provide an overview in regard to Oklahoma’s current efforts and status as a state and county beta test site for national voluntary accreditation. 2. Provide information in regard to MLC-3 activities and QI efforts at both the state and local levels including the Step UP Performance Management System, State of the State’s Health Report/Community Profiles, Oklahoma Health Improvement Plan, and CATCH Kids Club Teams (addressing the issue of childhood obesity.) 3. Provide discussion with stakeholders, state agency leaders, local health officials, and partners in regard to successes and challenges in regard to MLC-3 projects and accreditation. 4. Get feedback and support from site visit team.
4/7/10 4/8/10	Collaborative Meeting Site Visit	Montana (Billings)	<p>This site visit will provide and update on the progress in Montana. We will hold a Mini-collaborative meeting. The Montana collaborative will be joined by the HB 173 pilot projects for training and technical assistance specific to preparing collaborative and individual health agencies for accreditation.</p>

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4/12/10	Site Visit	New Hampshire (Manchester)	<p>New Hampshire's Site Visit will focus on three areas:</p> <ol style="list-style-type: none">1) Readiness for Accreditation: We will provide an update on our progress toward readiness for accreditation, and discuss strategies for moving forward toward accreditation. We will have completed a strategic planning process under the guidance of Tim Fallon from TSI Consulting Partners in February. We will look to our visitors for feedback and guidance regarding next steps.2) Regionalization: We will provide an update on our path toward Regionalization. We will have data on capacity, governance and financial assessments to form a foundation for advancement. In this area, we will also look to our visitors for feedback and guidance regarding next steps.3) QI Mini-collaboratives: We will have started our second cohort of QuILTs and will provide an update on progress in that area.
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