

TULANE UNIVERSITY AND COMMUNITY HEALTH

KAREN B. DESALVO, MD, MPH, MSC
VICE DEAN, COMMUNITY AFFAIRS AND HEALTH POLICY
TULANE SCHOOL OF MEDICINE

We Heal Communities

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The story



- Our tragedy
- The opportunity
- Tulane's response
- Changed our institutional mission and efforts

Our tragedy: August 29, 2005



Safety-net Infrastructure Crippled



Opportunity



- Destroyed a high cost, low quality system
 - ▣ Little emphasis on primary care and prevention
 - ▣ Low density of primary care
 - ▣ High rates of emergency room use
- Centralized geographically and financially
 - ▣ Charity at the core
 - ▣ Very few neighborhood based clinics pre-storm
- Redesign in order
 - ▣ More flexible for disaster and everyday

Rudowitz, Rowland, Schwartzer, Health Affairs, August 2006; DeSalvo, Kertesz, JGIM, August 2007

People in need



Urgent Care Sites as Framework



One Model - Tulane Community Health Center at Covenant House



Street care to community care.

A “medical home” for the surrounding neighborhood.

Grant support has enabled innovation.

Team care

Integration of social supports, mental health services



Change of mission and action



- Continue its major role in shaping the health system of the future
- Strong foundation in community health essential
 - ▣ Investment in our economy
 - ▣ Lower costs of care
 - ▣ Opportunities for training and innovation
- *Mission: We heal communities*
- Created:
 - ▣ Office of Community Affairs and Health Policy

Office of Community Affairs and Health Policy



- Develop innovative, replicable health care models
- Support educational opportunities for health professionals-in-training and other health care workers
- Advance health policies that support improvements in the communities health
- Expand access to high quality, neighborhood based health care

2008

TULANE UNIVERSITY'S PLAN TO
ADVANCE THE DEVELOPMENT OF
COMMUNITY-BASED HEALTH CENTERS
IN NEW ORLEANS



Tulane University
SCHOOL OF MEDICINE

2/14/2008

Model



- Community driven centers
- High quality primary care
 - ▣ Patient Centered Medical Homes
 - ▣ Disparities reduction through decreasing variation
- Supports innovation
- Attends to the social determinants of health

Health is more than getting people to a doctor



200,000 Households flooded.
And the surrounding social infrastructure
of churches...schools...friends...family...
libraries...



Status of our program



- 3 high risk neighborhoods
 - Treme/Lafitte
 - New Orleans East
 - Gentilly
- Assist Broadmoor and Central City

Health Policy and Advocacy



- Local, state and federal efforts
- Sustainability for primary care and community health
 - ▣ Coverage expansion
 - ▣ FQHC program
 - ▣ Other mechanisms
- 504HealthNet
- Community education and empowerment

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Thank you.

kdesalv@tulane.edu

http://cahp.tulane.edu/about_us.htm