

Capacity Building through Consultation, Training and Collaborative Readiness Activities

The [Illinois Public Health Institute's Center for Community Capacity Development](#) (CCCD) has provided training and technical assistance to local health departments (LHDs) for over five years, with a central focus on supporting community health assessment and planning through a capacity-building approach. As accreditation coupled with quality improvement (QI) efforts gained steam nationally, the CCCD leveraged this competency to facilitate two MLC-3 funded QI collaboratives and provide intensive one-on-one technical assistance initiatives to local health departments. The CCCD also provides classroom and web-based trainings on Community Health Assessment (CHA), Community Health Improvement Plan (CHIP), strategic planning, QI, and evaluation.

IPHI has assisted over a dozen LHDs in conducting robust, community-engaged MAPP planning processes and strategic planning. LHDs participating in the capacity-building consultation have ranged from small rural counties to one of the largest counties in the state.

Will County is part of the Chicago metropolitan area and home to Illinois' fourth largest city – Joliet. It is one of the fastest-growing counties in the U.S. but also includes large swaths of more rural farmland. In 2010, the Will County Health Department (WCHD) and Provena St. Joseph Medical Center embarked on a collaborative community health assessment and planning process, using the [Mobilizing for Action through Planning and Partnerships](#) (MAPP) process. “Vanessa Newsome from WCHD and Julie Edwards from Provena were a powerhouse team,” says Laurie Call, director of the CCCD. “They engaged a very diverse group of stakeholders in their assessments and in developing their plan.” Laurie and the CCCD team helped them navigate through the MAPP process. During the assessment, the CCCD team provided technical expertise for collecting data from residents on public health and quality of life issues, collaboratively designed their [National Public Health Performance Standards Program](#) (NPHPSP) assessment retreat, trained NPHPSP facilitators, and developed a final report. The CCCD went beyond the assessment stage with the local MAPP team, facilitating an interactive review of the data from all four MAPP assessments through a process resulting in the development and prioritization of the Will County strategic priorities. CCCD also prepared key stakeholders for action-planning through template development and training. The local MAPP Coordinators carried out the action planning to result in detailed action plans to achieve goals and objectives established for each strategic priority.

Coming up: As an outgrowth of the Multi-State Learning Collaborative (MLC) project, Illinois locals have asked IPHI to convene and support an ongoing learning network of health departments pursuing accreditation. This learning network will have quarterly conference calls to share experiences and explore issues, a listserv to facilitate problem-solving and share best practices, and occasional special presentations and webinars. In addition, three very diverse county health departments, (Kendall, Cook, and Clay) are banding together with IPHI to conduct mock accreditation reviews for each other as preparation for their PHAB reviews.

Resources:

IPHI Consultation Services:

http://www.iphi.nonprofitoffice.com/index.asp?Type=B_BASIC&SEC={B8A8EA5D-6950-4A67-9BB1-13095616F98F}

Local Public Health System Assessment (NPHPSP) Webinar:

http://www.iphi.nonprofitoffice.com/index.asp?Type=B_BASIC&SEC={D91DBCE9-93DA-4799-935E-3A71C8CB0E74}

Creating a Strategic Plan Training:

<http://iphionline.org/index.asp?Type=DYNAFORM&SEC={B393AEB1-6873-40AF-87D1-E69A9CBF7C5C}>

Improving Your Program Evaluation Training:

<http://www.iphionline.org/index.asp?Type=DYNAFORM&SEC={B4247895-DE78-4067-9011-2E5765ABF24C}>

Lessons in Quality Improvement Webinar

http://iphionline.org/index.asp?Type=B_BASIC&SEC={31922D4F-8AE8-4279-8755-937FCDB3B627}

NIATx Change Leader Orientation Webinar

http://iphionline.org/index.asp?Type=B_BASIC&SEC={1E6EFE4E-B218-4D4F-BF6C-4A0092432704}

Building a Quality Culture in Public Health Webinar

<http://iphionline.org/index.asp?Type=DYNAFORM&SEC={E4896D88-E1CC-4D09-BD1E-3519DC9C2F3C}>

A few examples of consultation resulting in CHA, CHIP and/or strategic planning available on community Websites:

DuPage County MAPP

<http://www.dupagehealth.org/iplan-2015iplan-2015>

Kendall County MAPP

<http://health.co.kendall.il.us/IPLAN/Project%20Plan.pdf>

Knox County Healthy Communities Project

<http://www.knoxcountyhealth.org/about/healthycomm2011.html>

Lake County MAPP Project

<http://www.lakecountyil.gov/Health/Pages/MAPP%20Project.aspx>

Peoria City/County Community Health Improvement Plan:

<http://www.peoriacounty.org/pcchd/iplan>

Pike County Community Health Partnership Strategic Plan and Logic Model Training

<http://www.pikehealthpartnership.org/downloads.html>

St.Clair County MAPP Project

<http://www.health.co.st-clair.il.us/NR/rdonlyres/9F739700-7894-4603-8BC8-9A90ABF6B2F6/0/SCCHD2011IPLAN.pdf>

Will County MAPP Process:

<http://www.willcountyhealth.org/en/do.jsp?id=166>